



Customer

With revenues exceeding £500M, Vasanta group offer unrivalled expertise in supplying office products and electronic office supplies.

The rapid growth through mergers and acquisitions within Vasanta has increased the challenges of the IT department to maintain, monitor, and support all the required systems. With rapid business growth, changes in IT staff, the knowledge of IT systems and day to day operations it was becoming apparent that it was becoming increasingly difficult to effectively plan for future growth.

Infrastructure Audit

CM-Consulting conducted an audit of IT systems to assist Vasanta to determine their future IT requirements, identify systems for consolidation, and to identify where knowledge gaps existed.

The comprehensive documentation provided as part of the consulting engagement has:

- Provided detailed information that was previously unavailable
- Enabled Vasanta to prepare and plan effectively for future business expansion
- Given staff within Vasanta a complete independent view of their systems

Business Challenge

Vasanta relies on resilient and efficient IT systems to support the business. Without a complete understanding of all systems, the IT department is unable to channel resources to support the business as effectively as possible.

- Vasanta has grown from a series of mergers of smaller organisations which has lead to a complex IT infrastructure.
- Staff departures due to business consolidation lead to knowledge drain from the organisation making system administration difficult for the remaining staff.
- There was a lack of consistent documentation for business systems, system configuration, operating systems, and applications in use.
- To enable the organisation to move forwards and implement suitable IT systems to support the new business Vasanta required an audit of the whole

IT infrastructure with suitable documentation of hardware, software, and business critical systems.

CM-Consulting

Kevin Carrick (CIO) of Vasanta chose CM-Consulting due to the company's excellent technical skills and ability to align these talents with business acumen to create a strong case supporting their recommendations.

CM-Consulting impressed Vasanta with an excellent understanding of the business problems and their ability to work at different levels throughout the organisation.

Solution

CM Consulting provided consulting services to review existing IT systems, support requirements, and to document this information to enable successful future IT planning.

CM Consulting provided a list of recommendations with actions required to maintain a healthy IT infrastructure.

Vasanta were immediately able to focus on IT systems critical to the business to improve resilience and improve the schedule for regular system maintenance.

Benefits

Vasanta have realised many benefits from the expertise provided by CM-Consulting including:

- Vasanta is now able to support many in-house systems that were previously lacking full support from the centralised IT department.
- The business is now able to refer to the extensive documentation provided by CM Consulting streamlining the planning process for system upgrades and migrations.
- New IT staff and contractors are able to get up to speed rapidly with IT systems making them more cost effective from the outset.
- Vasanta can easily add to the documentation provided to maintain an up to date view of all IT systems.

Client Feedback

Kevin Carrick, Vasanta Group IT Director noted: "We now have a complete view of all of our IT systems and can accurately plan for the future growth of Vasanta."

"I have no doubt that IT Staff can now easily focus on those areas important to the business and begin to decommission systems that are no longer required."